







The role of Governance in financial efficiency and business efficiency

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Agenda

- Challenging times
- Levers to strengthen your position
- Understanding and managing the risks
- Meeting the cost and performance challenge
- Strategies for reducing fee dependency
- Effective governance and holding leaders to account

A time of challenge and opportunity

- Economic and demographic headwinds
- Political risks:
 - VAT
 - charitable status
- Cost and performance challenge
- Changing business models
- Growth strategies:
 - Diversification
 - Mergers and acquisitions



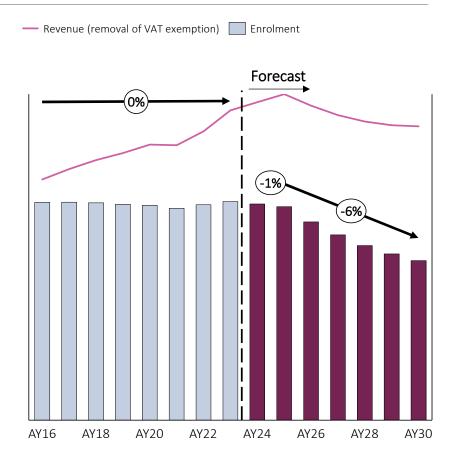
Given the current market, schools should consider mitigation strategies and their levers for growth



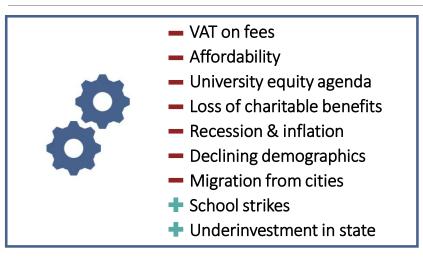


Headwinds are likely to worsen, leading to a decline in demand

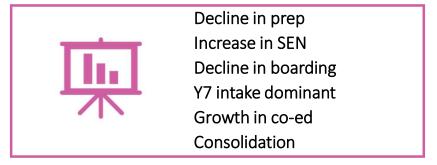
Indicative independent school enrolment and revenue forecast for England

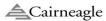


Drivers



Trends





So what?



- Does the Strategic Plan address likely outcomes? Can it be flexed in case of need? Is there a Plan B?
- Would the school pass on the full VAT rate?
- What impact would losing MBRR have on fees?
- On viability?
- Charitable schools: restructuring ahead of changes? Take legal advice
- What should the high-level operational priorities be?
- Use an ISBA- or AGBIS-led board presentation as a catalyst for debate
- TPS particularly/Background and Learnings/"Do Something"
- Scenarios, what-ifs, modelling, sensitivities
- Relentless focus on future-proofing



Impact on different schools?

- Whales: So big, nothing will touch them
- Lions: for profit groups dominating the "food chain"
- Mountain goats: Hardy, adapt to their environment
- Meerkats: Too small to survive alone, but could find strength in numbers –
 considering options such as joining larger entities to protect themselves from what's
 ahead
- Pandas: Small but find a survival option/remain solitary creatures/local niches/USPs
- Ostriches: Those burying their heads in the sand
- Don't evolve into a Dodo
- Or a Boiling Frog!

Overhead synergies & group procurement

"While we don't save much on staffing, we do save a lot on overheads, e.g. insurance, audit fees, and software licences." – CEO, Charitable school foundation

GROUP

BENEFITS

Centralised, best-in-class sales, marketing, and admissions functions

"We've just centralised all of our admissions functions and it is improving consistency and quality." – CEO, School Group

Expertise

"We have specialists in HR, IT, Marketing, Health and Safety, Compliance – which we couldn't have as a single site." – CEO, Charitable school foundation

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Potential to boost feed

"School X has been a useful bolt-on. It's small, but it feeds into our other schools."

— CEO, Charitable school foundation

Balance sheet and cash flow

"Even though we make a good surplus, we're worried about the impact of VAT and therefore we're exploring possible merger options to help us weather the storm" – Bursar, London day school

Ability to serve different parts of market & cross-fertilise waiting lists

"School Y serves a different market to school Z. Most parents are first-time-buyers, and the price point is different. But it works well as an alternative to our existing offering." — CEO, Charitable school foundation

Navigation of regulatory environment

"We systematise things like policies, e.g. HR or safeguarding – the policies are better quality than when they were written by Heads/SLT." – CEO, Charitable school foundation

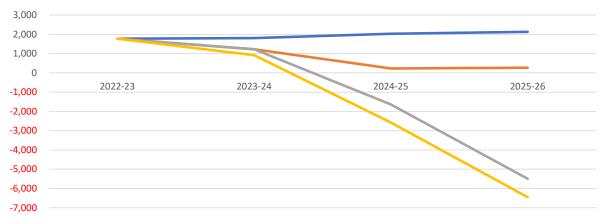
Sharing best practice

"Sharing best practice is important — especially for SENCOs and teachers of niche subjects, who are often the only expert in their school— CEO, Charitable school foundation

Example of Surplus/Deficit from a 5-year plan

With Charitable Rates Relief Lost, VAT on School Fees Imposed, And TPS contribution increased to 30%

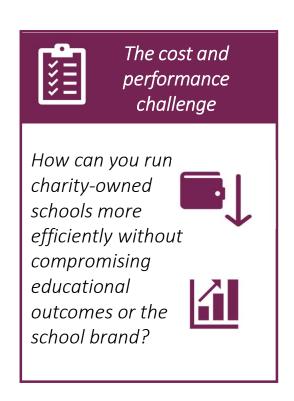




Revenue and cost optimisation gains are key levers for growth

Indicative view on potential avenues to explore when optimising school efficiency Fees Marketing **Property** × Staff costs Other costs **EBITDA** Revenue costs costs **Enrolment** Optimise Optimise Adjust student **Improve** overhead and accommodation **Adjust Pricing** Improve efficiency utilisation mix offering central costs Proactive Scale-driven Proactive Scale-driven Efficiency gains Increase capacity Efficiency gains Other staff **Teachers** through filling once full through filling Relocate Optimise other Improve teacher Improve cost per staff costs teacher utilisation Increase teacher contact hours Hire less experienced teachers Reduce excess teaching capacity Reduce time spent studying by students Reduce # of classes at **A**Cairneagle same demand level

Meeting the cost and performance challenge requires change management capability and leadership



Change management capability is required — aligning parents, staff, senior leadership and governing bodies on a vision and a plan



Heads, bursars and governors with the will and energy to zero-base their costs and rigorously examine operations to drive performance improvement



The move away from Fee income dependency Canterbury

- Enterprise
- Development
- International Franchise

Challenges



What does "fee dependency" mean?

- The average British independent school has a 98% fee income dependency
 - School operations & budgets reliant on school fees and pupil numbers
- US Comparison 65% fee income dependency
 - Increased income from commercial activities & donations

Why do Independent Schools need to reduce their Dependency?

- There are significant financial challenges ahead
- The root cause and timings of these challenges are outside of the School's control
- Inherent difficulties when planning how best to mitigate and manage those challenges
- Uncertainty of long term financial planning such as investment in staff and capital projects





- Enterprise a project or undertaking especially a bold or complex one.
- Letting of the school hall to the local dance teacher through to a bold and complex school-wide strategic focus on a particular subject(s) or activity
- Strategic approach to enterprise initiatives, they become a vital aspect of the whole school strategy and, as such, we redefine enterprise as 'co-commercial' – supporting the school's core educational offer with commercial activities, which drive non-fee revenues.





- Development is the process that creates growth, progress and positive change.
- Development encompasses professional fundraising in schools.
- It can support recruitment and retention of pupils from disadvantaged backgrounds through the provision of bursaries; it can enable schools to improve learning environments and resources for pupils, as well as delivering partnership work across the local community.
- Ultimately development is about building relationships with the different constituents in your school community and encouraging their support of your school's long-term vision.



Mitigation measures - Enterprise

What more can Enterprise do?

- Sweat the assets increase in commercial activities
- Enterprise to be an essential part of the school's Strategy
- Governors & SLT support
- Strong business plan and forecast.

What more can a school do?

- International Franchise Schools
- Development donations, legacy, fundraising
- Increased Bursary/Scholarships & Hardship through endowment
- VAT Output mitigation & Long term transfer of VAT to parents



International Franchise operations

The International School Market: 5 years of global growth

ISC Research Data | Data and intelligence on the world's K-12 international schools' market

SCHOOLS

12%

From 11,772 schools to 13,192

STUDENTS

9.5%

From 5.9 million to 6.5 million

STAFF

13%

From 556,150 to 626,800

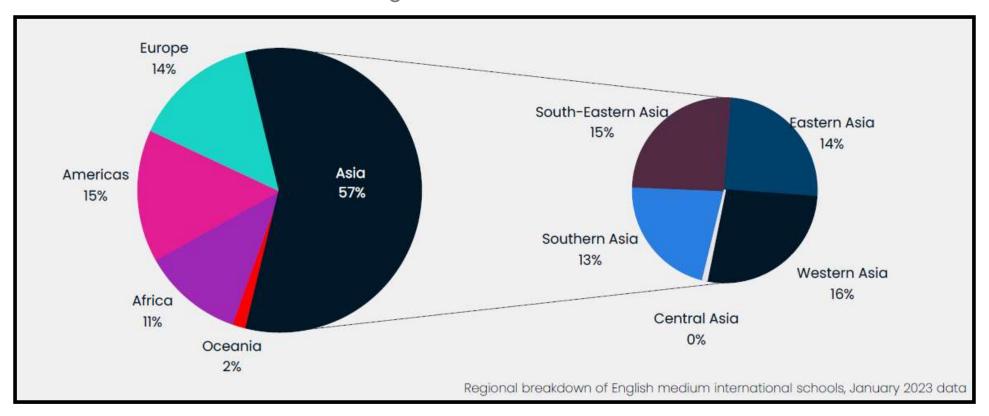
TOTAL FEE INCOME

11.5%

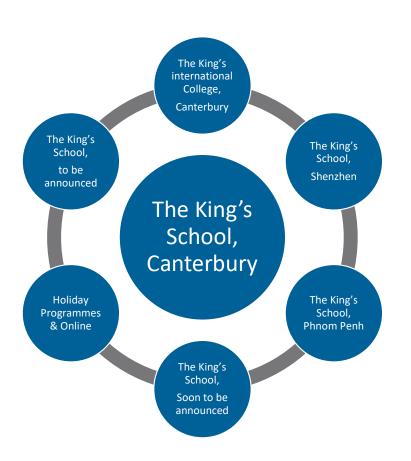
From \$50.4 billion to \$56.2 billion

The International School Market: Global market by regions

ISC Research Data | Data and intelligence on the world's K-12 international schools' market



King's Canterbury: Our International Vision



The King's School International's vision is to develop a network of schools working together globally, providing a King's School, Canterbury education.

With a shared ethos and strong live links with The King's School, Canterbury, our international operations will offer a blended learning experience with a British curriculum at its backbone; providing students with excellence in education, cocurricular activities and pastoral care.

The development of holiday residential programmes and online learning courses will further strengthen our international offerings and presence within the market.

Recommendations:

- Understand the context:
 - Market and structural trends
 - Political and tax risks
 - Your school's positioning
- Identify levers for growth and improvement:
 - Cost Optimisation
 - Diversification away from fee income dependency
- Review and modernise to ensure:
 - Effective governance and management
 - A commercial approach











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